

OnCommand® Connection ADVANCED REMOTE DIAGNOSTICS

QUICKSTART GUIDE

CREATE LOGIN & ENROLL

From info.oncommandconnection.com click Enroll

We recommend you gather the following materials so you are ready to setup your carrier company:

- VIN template (A list of all of your Vehicles' VIN numbers)
- Your local Dealer information
- Telematics Service Provider credentials

A user login can be created with your social media or email account.

Once your User Login has been created, you will be brought to the Enrollment screen to verify your information and enroll yourself into an existing carrier company. If your company is new, you can create a company from the enrollment screen.

MENU

The Menu on the left side of the page allows you to quickly navigate to various features of OnCommand Connection Advanced Remote Diagnostics:

Home

Allows you to return to the Dashboard from any page

Driver Log

Allows you to access information regarding your driver
(only for OnCommand Connection Telematics device users)

Vehicle List

Allows you to see and filter diagnostic scans from your vehicles

Support Mapping

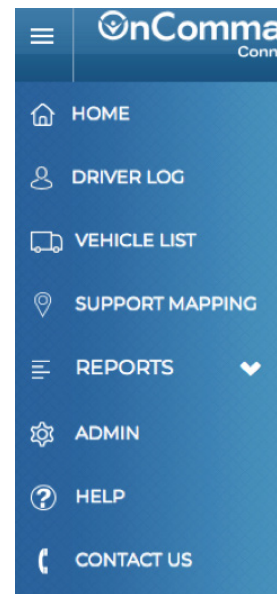
View locations of dealers, vendors, fleet services, rental services and allows you to search in a particular location

Reports

Access multiple reports to optimize your fleet

Admin

Navigate to Account Admin services and Parts & Service links



DASHBOARD (HOME)

The dashboard gives you information on your fleet at a glance.

Landing Page

An overview of your fleets condition and possible areas for improvement. You can see idle miles, total number of braking events, accelerating events and Derate Condition, Service Immediately fault codes.

Mapping Area

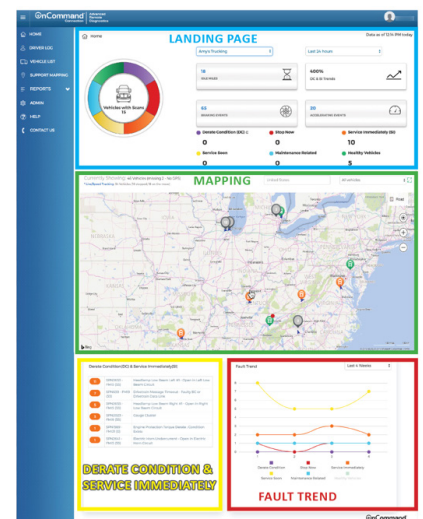
See your entire fleet location at a glance. View live tracking of your vehicles including exact location, speed, vehicle status and health reports.

Derate Condition & Service Immediately Area

Quickly view the top 6 Derate conditions and Service Immediately fault codes.

Fault Trend Area

Compare each fault category over a defined period of time.



Any questions or concerns contact us 24/7 at support.oncommandconnection.com, email us at OnCommandConnection@Navistar.com, or call 1-888-661-6272, Option 3.

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VEHICLE LIST

The Vehicle List page helps you manage your diagnostics data in ways that are understandable and simple to act on.

The Vehicle List page is made up of two parts:

Filters Area

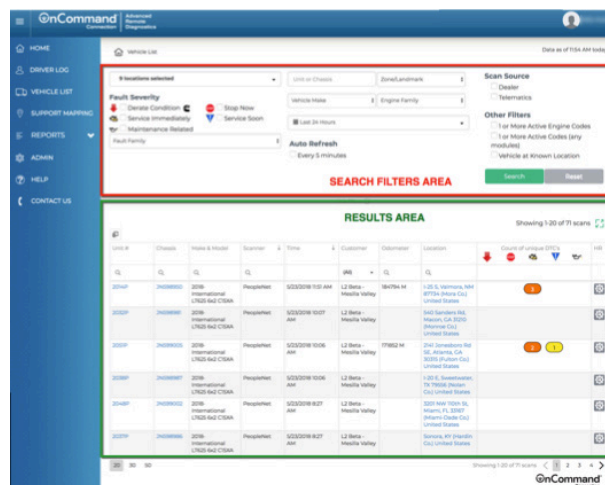
Activate filters in the Search Area to quickly search for diagnostics scans. The criteria that you select determines which scans are displayed in the results area on the bottom. Press **Search** to search by selected criteria. Press **Reset** to clear the filters.

Results Area

Each row in the Results Area contains information from a single scan, which is a set of diagnostic data sent from a single vehicle that is identified in that row.

Active Diagnostic Trouble Codes (DTCs) will have a black border around the pill, which indicates that at least one fault is active in that scan.

You can also access the vehicle's health report by clicking on the gear icon on the far right.



REPORTS

This section allows you to pull seven different reports, helping you manage and optimize your fleet.

The following reports are only available to OnCommand Connection Telematics device users.

Driver Report

Shows harsh breaking and Accelerating events of a driver over a selected time period.

Idling Report

Shows the idling information per vehicle

Fuel Tax Report [IFTA]

Shows the fuel tax location for selected locations or all locations over a determined time period

Unplugged Report

Shows the time and location of when the telematics device was unplugged or disconnected

The following reports are available to all users:

Custom Reports

Create custom email alerts to receive scheduled reports.

Report Inbox

Stores Custom Report files and notifications.

DVIR Reports

View DVIR reports submitted by driver and vehicle.



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Connection

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Remote
Diagnostics